

THURLESTONE PARISH COUNCIL WEBSITE ACCESSIBILITY STATEMENT

1 Introduction

The Parish Council is required to have a website accessible for all users and a Website Accessibility Statement by the *Public Sector Bodies (Website and Mobile Applications) (No 2) Accessibility Regulations 2018*, which came into force in September 2018.

This Statement has been compiled in collaboration with the Council's IT Adviser and by a review of national guidelines and a sample of statements from similar bodies.

2 Website Accessibility Statement

Accessibility statement for Thurlestone Parish Council website

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using built-in browser settings
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot skip to the main content when using a screen reader
- you may not be able to access tables contained within documents

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email thurlestoneparish@gmail.com
- call the Clerk, Mrs Helen Leather on 07921 586626
- We will consider your request and get back to you in 5 working days
- Please note that the office is only open for part of the working week, usually Mondays and Tuesdays. Messages and e mails left outside of these times will be dealt with as soon as possible when the Office reopens.

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Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or that you think we're not meeting accessibility requirements, contact the Clerk:

- email thurlestoneparish@gmail.com
- call the Clerk, Mrs Helen Leather on 07921 586626
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Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

We are unable to provide a text relay service for people who are deaf, hearing impaired or have a speech impediment. The Council does not have audio induction loops.

Meeting with us in person is only available via prior appointment. If you require a meeting contact the Clerk:

- email thurlestoneparish@gmail.com
- call the Clerk, Mrs Helen Leather on 07921 586626

Technical information about this website's accessibility

We are committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non accessible content: Some tables within documents may not be readily available

Non-compliance with the accessibility regulations

Not applicable.

Disproportionate burden

Thurlestone Parish Council has assessed the size, resources and nature of the public sector body and have determined that the size, resources of the body in comparison to the estimated costs and benefits for the body in relation to the estimated benefits for persons with disabilities represents a disproportionate burden.

Any non-accessible content can be made available in an alternate format by contacting

- email thurlestoneparish@gmail.com
- call the Clerk, Mrs Helen Leather on 07921 586626

Content that's not within the scope of the accessibility regulations

None identified to date

How we tested this website

This website was last tested on 15th September 2020. The test was carried out in house by Thurlestone Parish Council.

We sampled page/s from each of the main headings on the home page

We tested:

- our main website platform, available at <http://www.southmiltonparishcouncil.uk/>

What we're doing to improve accessibility

- We welcome comments and suggestions from users to improve the website. Please contact the Clerk:
email thurlestoneparish@gmail.com
- call the Clerk, Mrs Helen Leather on 07921 586626

This statement is reviewed annually.

Each review will take place in May and will be approved by the Councillors following consultation with the Parish Council's IT adviser.